

## FAQs (frequently asked questions)

### FREQUENTLY ASKED QUESTIONS FOR ANONYMOUS HOMESTAY (AH) & ABOUT PALEOCHORA (FOOD AND FUN)

#### 1. How do I get to Paleochora ?

From Hania Airport:

By car: Leaving the airport, drive to the NATIONAL ROAD, direction Kissamos/Kastelli.

After app. 25 km take the exit to Tavronitis/Paleochora. From there it's another 50 km to Paleochora. The whole trip takes about 90 min-2 hours.

By bus: You have to go to the Central Hania City bus station ( called KTEL in Greek) by bus or taxi. During high season there is a bus leaving Hania to Paleochora at 05.00, 08.30, 10.30, 12.45, 16.00 and 20.00. In spring and autumn are less busses. The bus ride takes less than 2 hrs. For the bus time table please go to the website of the Public Bus Service [www.e-ktel.com](http://www.e-ktel.com)

By taxi: From Hania airport it costs 85 E (price for 2018) . You can book the Paleochora taxi companies in their web sites.They also provide mini-buses

#### 2. How do I get to Anonymous Homestay?

Arriving by bus: From the bus station keep going in the driving direction until THE BANK PIRAEUS ,Then turn RIGHT after the kiosk and in 100 m you find the guesthouse to your left (it's a 3 to 5 min. walk) .

Arriving by car: If you drive into Paleochora after 19.00 h (7 pm) the main street is closed to traffic. So you turn RIGHT at the "NO entrance" sign which is put in the middle of the street. Follow this road until the second intersection, turn LEFT and park right there. When arriving BEFORE 19.00 then TURN RIGHT after the BANK PIRAEUS

Arriving by boat: Leaving the boat, turn RIGHT on the second intersection, and LEFT before the kiosk, another 100 m and you are there (this is a 3 min walk).

3. How late can I arrive at night?

If your arrival time is after 21.00 at night, please let us know , so we can make an arrangement with the room key.

4. Is there parking space in front of AH?

There is FREE parking space in front and right next to Anonymous Homestay.

5. Is room service provided and how often are sheets and towels being changed?

Bins and bathrooms are being cleaned on a daily basis. About every 3 to 4 days, depending on the length of your stay, the towels and sheets are being changed.

6. Are there beach towels provided?

No, you have to bring your own beach towels, we only provide bathroom towels, which you cannot take to the beach.

7. Is there a kitchen with a refrigerator?

Each apartment has its private kitchen. The rooms have shared kitchen facilities. Each room has its own fridge.

8. Where can I wash my clothes?

You can wash your clothes by hand at the guesthouse or you can have them washed and dried at special cleaning shops in Paleochora

9. How long do I have to walk to the beach?

It is a 3 min. walk to the sandy beach and a 5 min. walk to the pebble beach.

10. When is check out / check in time at the guesthouse?

Check out is at 11 am and check in at 1 pm. In case you arrive earlier or leave later you can store your luggage in the guesthouse. (no extra charge)

11. Is it necessary to pay a deposit for the room/apartment?

For people who have stayed with us before it is not necessary. For newcomers it is necessary. The deposit can be paid BY credit card. . We also need the exp. date of the card and the CVV No. You can also phone/fax the card number: 0030-28230-42333, send it with SMS to our mobile phone 0030-6978748471 or send the money with bank transfer (plus 4 E extra for the bank charge) The bank details are: NATIONAL BANK OF GREECE, GR9401 10806 00000 806 0014 9233 BIC ETHNGRAA . holder: Emmanouil Klironomakis, Paleochora 73001. We will keep the deposit if you haven't canceled your booking at least 3 weeks before your arrival date.

12. How much will the deposit be?

If not agreed otherwise then it will be the amount of money for the first night.

13. Is there a baby traveling cot available?

We can provide you with a travel baby bed, which can accommodate kids up to the age of 3.

14. Where can I eat breakfast/lunch/dinner?

There are 2 possibilities: Either you make your own breakfast in the kitchen facilities provided In ANONYMOUSHOMESTAY or enjoy excellent restaurants, food and drink cantins next to the sea

15. What is an apartment?

2 separate bedrooms---2 wc---kitchen---veranda

16. What is a room?

Some of our rooms have availability for 1 or 2 guests, others can accommodate 3 persons (on request even 4 guests, if we add an extra folding bed). Each room has its own private bathroom ,fridge and an aircon ( for some extra charge). The kitchen is shared with 1 or 2 more rooms.

17. Do the apartments/rooms offer airconditioning?

Each room has its own aircon with a daily extra charge of 4e

18. Is there an internet connection?

Yes we are providing free WIFI and there are also plenty of cafes in town offering free wifi

19. Can I drink the tap water in Paleochora or do I need to buy water bottles?

The tap water in Paleochora IS VERY GOOD.You can also ask for tap water in the restaurants, this will be free of charge.

20. What can I do in Paleochora besides going to the beach or for a walk in the mountains

THERE IS PLENT TO DO IN AND AROUND PALEOCHORA,such as

a. BYZANTINE CHURCHES in the villages around

b. MONUMENTAL OLIVE TREES .....

C.VISIT THE CEDAR FOREST

D. VISIT BY BOAT ELAFONISI island,GAVDOS island

e. TAKE THE BOAT for a beautifull day to SOUGIA(ag.irini gorge),AGIA ROUMELI(samaria gorge),LOUTRO,SFAKIA

F. GO SHOPPING. Paleochora offers amazing variety of clothes,shoes,jewellery,touristic items,hand made crafts

g. IN PALAIOCHORA visit the Museum of the Acritans,walk to the VENETIAN FORTRESS for a view point and the stunning sunset